**Add chit-chat to a knowledge base**

Adding chit-chat to your bot makes it more conversational and engaging. The chit-chat feature in QnA maker allows you to easily add a pre-populated set of the top chit-chat, into your knowledge base (KB). This can be a starting point for your bot's personality, and it will save you the time and cost of writing them from scratch.

This dataset has about 100 scenarios of chit-chat in the voice of multiple personas, like Professional, Friendly and Witty. Choose the persona that most closely resembles your bot's voice. Given a user query, QnA Maker tries to match it with the closest known chit-chat QnA.

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**Language support**

Chit-chat data sets are supported in the following languages:

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**Add chit-chat**

1. Without chit-chat, you will get proper answer for “Hi” and “How are you?” questions.

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1. Go to Source menu and click on “+ Add source”. Select “chit-chat” option.

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1. Choose the option you want.

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1. It has added few more question answers for chit-chat.

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1. Click on test icon to test the chit-chat.

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